

Qwest 272 Sunset Special Access Measurements  
MARCH 2012

State	Metric	Metric Name	Product	JANUARY 2012				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	89	97.75%	17	70.59%	-3.51
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1316	95.44%	276	95.29%	-1.03
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	127	79.53%	24	66.67%	-1.84
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	59	98.31%	1	100.00%	-2.29
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	808	96.16%	207	96.14%	-1.01
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	96.36%	12	83.33%	-2.05
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1414	1.56%	191	1.05%	-0.91
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30001	1.17%	9385	1.34%	-1.83
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3102	0.48%	1278	0.23%	-0.29
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	6:05	2	4:17	-1.23
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	350	2:36	126	2:47	-1.61
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:13	3	2:34	-1.19
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	89.80%	14	100.00%	-0.63
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1297	95.45%	305	93.44%	-1.39
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	115	91.30%	80	88.75%	-1.36
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	34	94.12%	2	100.00%	-1.75
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1051	96.00%	209	94.74%	-1.23
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	69	91.30%	19	73.68%	-2.25
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1344	0.07%	132	0.00%	-1.82
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29737	0.84%	9624	0.83%	-0.95
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3117	0.61%	1345	0.07%	0.49
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:22			
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	250	2:54	80	3:29	-1.52
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	2:18	1	0:35	-0.03
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	61	98.36%	13	100.00%	-1.57
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	496	95.97%	162	89.51%	-2.15
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	76.92%	26	76.92%	-1
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	4	100.00%	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	282	79.08%	177	89.83%	0.47
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	72.73%	15	93.33%	-0.46
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1106	0.27%	112	0.00%	-1.41

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State	Metric	Metric Name	Product	JANUARY 2012				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15181	0.69%	5073	0.97%	-2.18
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1502	0.00%	677	1.03%	-3.4
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:49			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	105	2:59	49	2:46	-1.14
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			7	1:20	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	2	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	251	95.22%	66	95.45%	-1.15
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	80.00%	9	88.89%	-1.06
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0					.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	113	95.58%	27	88.89%	-1.82
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	2	100.00%	-1.05
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	294	1.02%	22	4.55%	-1.87
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5596	1.25%	2267	0.97%	-0.36
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	620	0.16%	308	0.00%	-1.26
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:28	1	8:44	-10.54
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	4:14	22	3:40	-0.76
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:45			.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	122	100.00%	9	88.89%	-3.25
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1012	97.33%	167	97.01%	-1.06
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	110	90.91%	16	87.50%	-1.26
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	100.00%	4	100.00%	.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	444	90.09%	144	92.36%	-0.76
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	37	97.30%	16	93.75%	-1.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2690	0.82%	191	1.05%	-1.2
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25286	0.52%	6140	0.85%	-2.85
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2688	0.52%	1157	0.17%	-0.07
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	3:04	2	1:50	-0.6
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	131	2:06	52	3:00	-1.72
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:36	2	3:05	-1.17
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	2	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	147	91.16%	67	91.04%	-1.02

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State	Metric	Metric Name	Product	JANUARY 2012				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	12	100.00%	-0.36
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	89	88.76%	50	94.00%	-0.57
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	416	0.24%	35	0.00%	-1.86
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4329	0.55%	1532	0.46%	-0.73
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	526	0.00%	296	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:58			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	24	2:07	7	6:06	-1.66
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	83.33%	6	100.00%	-1
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	142	97.89%	36	91.67%	-2.12
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	96.67%	10	70.00%	-2.84
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	48	89.58%	8	100.00%	-0.92
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	3	100.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	446	1.57%	24	0.00%	-1.3
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4618	0.39%	1009	0.50%	-1.29
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	343	0.29%	132	0.00%	-1.36
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:07			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	2:07	5	2:45	-1.45
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:26			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	76.92%	6	100.00%	-0.67
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	323	96.59%	47	97.87%	-1.03
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	82.93%	14	100.00%	-0.26
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%			.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	140	88.57%	39	97.44%	-0.14
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	24	66.67%	-1.27
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	771	0.39%	48	2.08%	-1.99
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8130	0.42%	2242	0.49%	-1.28
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	777	0.26%	387	0.78%	-1.77

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NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:07	1	0:49	-0.37
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	2:32	11	3:48	-1.68
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:02	3	10:32	-1.47
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	100.00%	2	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	451	96.67%	74	91.89%	-1.72
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	27	85.19%	7	57.14%	-1.99
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	218	88.53%	81	95.06%	-0.24
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	66.67%	4	25.00%	-1.88
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	585	1.71%	21	0.00%	-1.32
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8646	1.23%	3727	1.80%	-2.51
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	924	0.54%	511	0.20%	-0.41
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	1:35			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	106	2:38	67	3:14	-1.98
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:38	1	2:54	-1.13
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	97.56%	3	100.00%	-1.91
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	628	96.97%	204	92.65%	-1.73
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	83.33%	15	66.67%	-1.88
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	100.00%	1	0.00%	-4.1
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	276	91.30%	92	90.22%	-1.16
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	90.91%	6	33.33%	-2.51
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1010	0.69%	82	0.00%	-1.12
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13877	1.08%	3934	1.35%	-1.84
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1618	0.19%	912	0.33%	-1.43
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:37			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	150	4:18	53	3:36	-0.39
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	12:50	3	1:51	-0.7
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	71.43%	1	100.00%	-1.37
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	117	94.02%	24	91.67%	-1.26
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	4	100.00%	-1.34
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	20	100.00%			.

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SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	55	85.45%	26	100.00%	0.08
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	50.00%	3	66.67%	-1.12
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	323	0.31%	21	0.00%	-1.94
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3974	0.50%	770	0.52%	-1.04
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	358	0.28%	126	0.00%	-1.39
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:32			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	20	2:19	4	1:15	-0.07
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:09			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	4	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	608	97.53%	81	96.30%	-1.18
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	95	92.63%	5	100.00%	-1.3
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	307	90.55%	53	96.23%	-0.59
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	86.67%	13	100.00%	-0.53
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	523	0.96%	36	0.00%	-1.35
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11652	1.13%	3629	0.96%	-0.48
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1429	0.14%	644	0.78%	-2.41
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	18:29			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	2:31	35	2:52	-1.54
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:21	5	0:47	-0.57
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	69	100.00%	8	100.00%	.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1361	97.35%	270	93.70%	-1.84
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	147	89.80%	29	72.41%	-2.54
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	76.92%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	642	92.37%	132	97.73%	-0.4
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	100.00%	17	94.12%	-1.7
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1506	1.33%	211	0.00%	-0.11
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24416	1.68%	7293	1.56%	-0.6
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2683	0.45%	1285	0.31%	-0.62
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	2:35			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	409	4:12	114	5:09	-1.81

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WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	2:39	4	6:20	-1.77
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	85	94.12%	27	92.59%	-1.17
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	3	100.00%	.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	109	84.40%	24	95.83%	-0.28
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%			.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	240	1.25%	32	0.00%	-1.29
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2795	1.04%	1327	0.75%	-0.47
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	280	0.00%	197	0.00%	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	7:25			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	2:53	10	5:54	-1.81
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	60	100.00%	28	92.86%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1808	96.79%	330	93.64%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	117	72.65%	20	70.00%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	22	95.45%	16	100.00%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1009	98.02%	283	95.76%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	90	95.56%	14	78.57%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1704	0.76%	128	0.78%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	31107	0.82%	8792	1.51%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3139	0.45%	1198	0.33%
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	2:42	1	0:33
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	256	2:36	133	3:04
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	1:52	4	11:20
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	90	92.22%	3	100.00%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1434	96.37%	367	96.46%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	122	83.61%	37	81.08%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	26	96.15%	1	100.00%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	890	98.31%	266	94.36%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	61	91.80%	24	87.50%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1608	0.44%	137	1.46%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30435	0.77%	9200	0.63%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3140	0.51%	1250	0.32%
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:40	2	1:01
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	234	2:58	58	3:36
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	4:04	4	5:22
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%	21	95.24%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	523	95.60%	206	96.60%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	86.21%	10	90.00%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%		
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	216	82.41%	147	82.99%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	85.71%	13	46.15%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1095	0.46%	109	0.00%

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Qwest 272 Sunset Special Access Measurements  
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				FEBRUARY 2012			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15203	0.83%	5169	0.56%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1508	0.33%	691	0.29%
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:17		
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	2:52	29	3:17
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:40	2	1:09
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	87.50%	3	100.00%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	185	97.30%	83	92.77%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	22	100.00%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%		
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	109	97.25%	71	95.77%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	8	100.00%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	363	0.28%	26	0.00%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5661	0.65%	2234	0.72%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	626	0.32%	263	0.00%
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:59		
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	37	2:16	16	3:37
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:06		
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	77	97.40%	17	94.12%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1104	97.37%	212	97.17%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	114	93.86%	25	84.00%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	66.67%	3	100.00%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	553	92.95%	223	98.65%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	82	95.12%	6	100.00%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2628	1.26%	191	0.52%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25269	0.59%	6280	0.81%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2687	0.48%	1154	0.09%
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	33	2:36	1	3:44
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	150	2:08	51	3:03
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:44	1	3:54
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	4	100.00%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	147	89.12%	81	88.89%

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State	Metric	Metric Name	Product	FEBRUARY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	89.19%	6	83.33%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	100.00%		
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	127	92.13%	60	83.33%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	5	100.00%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	458	0.44%	35	0.00%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4431	0.54%	1390	0.43%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	493	0.00%	252	0.40%
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	27:52		
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	24	1:36	6	4:16
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	2:30
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	3	100.00%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	154	94.16%	40	90.00%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%	6	83.33%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	48	91.67%	10	90.00%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	100.00%	3	100.00%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	448	1.34%	25	0.00%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4594	1.35%	1007	0.40%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	342	0.58%	130	0.00%
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:55		
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	62	3:32	4	2:20
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:00		
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	96.43%	6	100.00%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	220	96.36%	97	92.78%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	80.00%	8	87.50%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	1	100.00%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	170	94.12%	66	98.48%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	100.00%	5	80.00%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	764	0.65%	48	0.00%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8102	0.89%	2266	0.84%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	781	0.13%	385	0.00%

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State	Metric	Metric Name	Product	FEBRUARY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:29		
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	72	2:38	19	2:31
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:34		
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	47	93.62%	4	100.00%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	397	95.21%	115	92.17%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	58	77.59%	2	100.00%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	87.50%	1	100.00%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	293	90.10%	94	95.74%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	93.75%	6	100.00%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	669	0.90%	23	0.00%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8584	0.93%	3387	1.15%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	878	0.46%	484	0.00%
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	7:25		
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	3:14	39	2:40
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:25		
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%	1	100.00%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	645	94.42%	117	91.45%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	87.80%	9	44.44%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	92.31%	1	100.00%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	313	95.53%	92	85.87%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	8	50.00%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1119	0.36%	89	0.00%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14192	0.55%	3890	0.77%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1617	0.43%	866	0.69%
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:19		
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	2:28	30	2:43
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:28	6	1:59
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%		
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	116	93.10%	17	100.00%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	42.86%	3	33.33%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	50.00%		

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State	Metric	Metric Name	Product	FEBRUARY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	47	85.11%	24	91.67%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	40.00%	1	100.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	323	0.31%	21	0.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3939	0.71%	784	1.15%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	360	0.56%	126	0.79%
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:12		
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	1:47	9	3:13
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:56	1	0:20
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	76.92%	3	100.00%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	636	97.17%	110	93.64%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	93.33%	4	100.00%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%		
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	350	95.71%	81	88.89%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	24	91.67%	3	100.00%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	643	0.78%	44	0.00%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11714	0.74%	3496	1.03%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1461	0.48%	606	0.50%
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	4:06		
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	87	2:22	36	3:08
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:38	3	1:24
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	98.44%	10	100.00%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1103	95.56%	185	89.19%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	58	87.93%	37	91.89%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	83.33%	2	100.00%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	733	93.04%	160	90.63%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	96.30%	5	60.00%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1660	0.84%	284	0.35%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25241	0.67%	7033	0.77%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2754	0.15%	1198	0.08%
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	2:14	1	2:31
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	168	3:58	54	4:31

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Qwest 272 Sunset Special Access Measurements  
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				FEBRUARY 2012			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:25	1	2:59
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	4	100.00%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	82	91.46%	48	83.33%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	3	66.67%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	39	100.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	241	96.27%	54	88.89%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	100.00%		
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	267	1.12%	37	0.00%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2739	1.06%	1211	0.91%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	251	0.80%	178	0.00%
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:51		
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	2:37	11	2:28
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:30		

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					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-2.27	43	97.67%	29
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.76	1523	97.44%	325
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.15	129	87.60%	19
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	-1.12	5	100.00%	8
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.58	697	98.42%	199
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.43	45	86.67%	11
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.01	1378	0.87%	209
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-4.53	29857	1.28%	9551
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.69	3122	0.38%	1282
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-0.15	12	4:52	2
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.82	382	2:27	163
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.99	12	1:27	1
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.49	72	94.44%	3
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.03	1308	95.95%	274
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.22	197	85.79%	108
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	-2.09	19	94.74%	2
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.96	727	96.15%	272
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.37	63	93.65%	25
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.98	1334	1.57%	131
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.17	29552	1.03%	9859
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.49	3125	0.61%	1372
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-0.32	21	2:39	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-2.01	303	3:30	106
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.22	19	4:14	4
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.67	21	100.00%	21
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-0.86	601	95.01%	150
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.18	31	51.61%	11
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0		2	0.00%	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1	252	87.70%	127
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.32	20	85.00%	3
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.19	1080	0.09%	96

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Qwest 272 Sunset Special Access Measurements  
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					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.16	15123	0.87%	5182
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.9	1505	0.27%	689
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		1	1:31	1
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.28	131	3:13	71
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.04	4	2:19	1
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.37	4	100.00%	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.86	277	97.11%	70
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above		13	69.23%	10
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0		2	50.00%	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.33	120	99.17%	48
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above		4	100.00%	2
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.91	295	2.03%	21
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.19	5536	1.39%	2312
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.99	622	0.00%	323
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		6	5:27	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.94	77	3:13	26
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above				1
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.42	98	96.94%	9
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.05	1166	98.63%	186
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-2.01	97	86.60%	44
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	-0.82	6	83.33%	3
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	0.23	530	97.74%	193
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.41	54	94.44%	15
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.71	2549	1.29%	188
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-2.18	25096	0.82%	6357
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.14	2684	0.82%	1156
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-2.95	33	3:44	1
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-2.43	206	2:34	74
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-2.84	22	1:59	4
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		26	100.00%	1
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.03	190	90.00%	50

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Qwest 272 Sunset Special Access Measurements  
MARCH 2012

					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.25	8	75.00%	7
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	.	16	100.00%	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	-2.1	138	93.48%	87
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	.	18	94.44%	6
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.66	417	0.24%	35
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.7	4317	1.02%	1620
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.85	532	0.19%	301
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	1	5:33	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-2.57	44	3:03	30
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	.	1	0:33	2
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	.	17	100.00%	3
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.47	316	93.99%	48
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.26	25	84.00%	4
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	.	3	100.00%	1
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.1	110	86.36%	15
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	.	4	75.00%	4
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.36	436	0.46%	26
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.54	4583	0.65%	1028
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.04	346	0.00%	128
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	2	2:27	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	0.75	30	1:53	9
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	.			
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.56	33	93.94%	9
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.69	345	96.81%	76
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.07	37	89.19%	15
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	.			2
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.45	186	98.39%	65
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.15	9	100.00%	1
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.39	752	0.93%	43
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.86	8093	0.95%	2261
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.27	777	0.26%	384

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Qwest 272 Sunset Special Access Measurements  
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					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	7	2:34	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.04	77	2:39	22
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	.	2	1:50	5
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.47	41	95.12%	3
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.47	432	97.22%	153
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.17	59	89.83%	15
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	-1.74	6	83.33%	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.23	222	89.64%	103
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.37	27	85.19%	2
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.55	563	3.02%	21
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.66	8577	1.47%	3851
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.43	920	0.65%	525
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	17	4:20	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-0.16	126	3:37	87
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	.	6	11:24	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	.	20	100.00%	3
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.33	515	93.20%	103
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-2.79	37	89.19%	13
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	-1.89	4	100.00%	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	-2.21	282	94.33%	53
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.4	18	94.44%	11
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.38	992	0.71%	82
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.97	13699	0.66%	3900
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.52	1615	0.19%	972
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	7	2:22	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.39	91	3:59	40
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.51	3	0:42	1
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	.	1	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-0.72	136	91.91%	34
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.17	12	91.67%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	.			

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Qwest 272 Sunset Special Access Measurements  
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					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.77	62	93.55%	21
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1	1	100.00%	2
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.94	320	0.31%	21
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.77	3931	0.76%	797
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.18	361	0.28%	128
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		1	2:12	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.99	30	2:47	12
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-0.62	1	0:33	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.02	12	100.00%	2
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.51	483	96.69%	96
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.44	77	88.31%	13
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0		4	100.00%	1
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.89	243	97.12%	65
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.48	20	100.00%	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.35	513	1.17%	37
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-2.01	11595	1.12%	3652
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.03	1423	0.42%	641
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		6	1:30	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.96	130	2:32	26
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-0.39	6	1:00	1
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.67	53	96.23%	10
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.96	924	96.21%	240
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-0.85	89	84.27%	32
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	-1.36	6	100.00%	2
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.29	641	94.07%	101
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.55	29	86.21%	12
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.74	1457	1.44%	199
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.56	24140	0.93%	7310
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.69	2686	0.48%	1248
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-1.33	21	4:10	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.28	224	3:05	71

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					MARCH 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.23	13	9:16	2
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	.	4	100.00%	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.85	119	89.08%	53
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.84	4	50.00%	6
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	.			
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	-2.12	70	87.14%	45
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	.	3	100.00%	1
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.28	238	0.84%	32
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.74	2820	1.74%	1380
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.75	277	0.72%	193
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	.	2	3:16	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-0.94	49	2:53	15
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	.	2	1:44	1

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	96.55%	-1.17	192	98.44%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96.31%	-1.31	4647	96.62%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63.16%	-2.67	373	80.16%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	87.50%	-1.5	86	97.67%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	96.48%	-1.46	2514	97.53%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	81.82%	-1.25	190	93.68%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.96%	-1.08	1499	1.07%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.71%	-2.89	30322	1.09%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.08%	0.04	3121	0.45%
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10:43	-1.42	47	4:50
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:50	-2.21	988	2:33
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:39	-0.7	41	1:52
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%	-1.62	211	92.42%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	91.61%	-1.83	4039	95.94%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	84.26%	-1.18	434	86.64%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%	-1.8	79	94.94%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	87.50%	-2.36	2668	96.81%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-0.6	193	92.23%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-0.34	1429	0.70%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.08%	-1.26	29908	0.88%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.29%	-0.17	3127	0.58%
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			29	3:04
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:38	-1.16	787	3:09
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:42	-1.04	54	3:30
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		107	99.07%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	95.33%	-1.02	1620	95.49%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	90.91%	0.23	86	70.93%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0			10	80.00%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	94.49%	-0.02	750	82.93%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	66.67%	-1.47	45	82.22%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1.04%	-2.31	1094	0.27%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.37%	-2.92	15169	0.80%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.15%	-0.67	1505	0.20%
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1:40		9	2:42
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:19	-1.09	362	3:02
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:07	-0.58	9	1:57
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			18	94.44%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	100.00%	-0.51	713	96.49%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	70.00%	-1.26	34	82.35%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0			3	66.67%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	97.92%	-1.41	342	97.37%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%		11	81.82%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.25	317	0.95%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.12%	-0.43	5598	1.09%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.31%	-1.84	623	0.16%
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			10	3:55
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:20	-1.15	184	3:24
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:43		3	0:59
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	88.89%	-1.74	297	98.32%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96.77%	-1.5	3282	97.81%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	93.18%	-0.49	321	90.65%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	66.67%	-1.34	36	88.89%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	97.93%	-1.06	1527	93.78%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	93.33%	-1.1	173	95.38%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.53%	-0.7	2622	1.11%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.16%	-2.58	25217	0.64%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.35%	0	2686	0.60%
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	0:10	-0.15	88	3:08
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:18	-0.77	487	2:19
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:27	-0.93	49	2:21
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		42	100.00%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	88.00%	-1.21	484	90.08%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	85.71%	-1.08	53	84.91%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			27	100.00%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	93.10%	-1.07	354	91.81%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-1.41	24	95.83%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.86	430	0.23%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.85%	-2.57	4359	0.71%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.66%	-1.67	517	0.00%
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			4	15:49
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:46	-1.08	92	2:26
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3:06	-1.52	1	0:33
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		35	97.14%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	89.58%	-1.42	612	94.93%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	75.00%	-1.27	89	92.13%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		5	80.00%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	73.33%	-1.8	206	88.35%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	75.00%	-1	32	96.88%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.75	443	1.13%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.88%	-1.47	4598	0.80%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%		344	0.29%
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			15	2:57
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1:52	-1.06	110	2:51
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			3	3:09
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%	-1.17	74	91.89%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98.68%	-0.84	888	96.62%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80.00%	-1.53	103	84.47%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		11	100.00%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	98.46%	-1.3	496	94.15%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%		34	94.12%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.28	762	0.66%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.97%	-1.06	8108	0.75%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1.30%	-2.32	778	0.26%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			15	2:47
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:36	-1.49	183	2:37
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4:55	-1.55	5	2:27
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%	-1.68	123	95.93%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94.12%	-1.66	1280	96.41%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	73.33%	-2.01	144	84.03%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0			15	86.67%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	99.03%	0.55	733	89.50%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-1.39	55	83.64%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.05	606	1.82%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2.26%	-2.91	8602	1.21%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%	0.13	907	0.55%
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			33	4:03
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	4:06	-1.46	312	3:11
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			15	6:53
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		89	98.88%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96.12%	-0.67	1788	94.97%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	53.85%	-2.67	138	86.23%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0			42	97.62%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	96.23%	-0.92	871	93.80%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27.27%	-3.31	43	93.02%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.11	1040	0.58%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.03%	-2.41	13923	0.76%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.10%	-0.68	1617	0.25%
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			18	2:40
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:29	-0.58	319	3:46
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:27	-1.72	13	3:55
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			26	76.92%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94.12%	-1	369	92.95%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			29	79.31%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			24	91.67%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	100.00%	-0.69	164	88.41%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	50.00%	-1.53	14	50.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.94	322	0.31%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.51%	-2.24	3948	0.66%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%	-1.39	360	0.28%
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			3	2:19
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:50	-1.6	78	2:18
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			4	1:23
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		38	92.11%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94.79%	-1.34	1727	97.16%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	92.31%	-1.09	232	91.38%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		6	100.00%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	98.46%	-0.96	900	94.33%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			74	91.89%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.25	560	0.89%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.71%	0.3	11654	1.00%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.16%	-0.42	1438	0.35%
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			16	7:37
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	4:18	-1.77	349	2:29
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:20	-0.43	15	1:49
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%	-1.33	186	98.39%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96.67%	-0.97	3388	96.46%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	93.75%	-0.36	294	87.76%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		31	83.87%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	97.03%	-0.74	2016	93.15%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	58.33%	-2.19	78	93.59%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-0.09	1541	1.17%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.97%	-1.2	24599	1.09%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.16%	-0.07	2708	0.37%
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			55	3:06
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:27	-1.5	801	3:51

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:35	-0.94	29	5:35
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			10	100.00%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	83.02%	-1.67	286	91.26%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	50.00%	-1	11	81.82%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			49	97.96%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	84.44%	-1.25	420	91.67%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	0.00%	-2.22	19	100.00%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.46	248	1.21%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.09%	-0.02	2785	1.29%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.52%	-1.21	269	0.37%
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			8	5:02
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:58	-1.1	107	2:49
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:34	-0.61	4	1:07

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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	89.19%	-2.7
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	931	95.06%	-1.54
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	66.67%	-1.89
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	96.00%	-1.28
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	689	96.08%	-1.56
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	37	81.08%	-2.27
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	176	1.14%	-1.05
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9243	1.53%	-3.08
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1253	0.24%	-0.39
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:07	-1.22
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	422	2:53	-2.54
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	6:42	-1.91
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	-0.62
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	946	94.08%	-1.58
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	225	85.33%	-1.17
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	-1.47
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	747	91.97%	-2.57
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	68	88.24%	-1.5
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	133	0.75%	-1.04
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9561	0.85%	-0.84
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1322	0.23%	-0.06
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:01	-0.48
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	244	3:34	-1.82
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	3:13	-1.08
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	55	98.18%	-1.29
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	518	94.02%	-1.37
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	47	82.98%	-0.19
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	-0.99
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	451	88.91%	-0.25
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	31	70.97%	-1.7
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	106	0.00%	-1.42

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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5141	0.97%	-1.72
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	686	0.44%	-1.6
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:40	-0.91
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	149	3:08	-1.16
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:10	-0.12
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	-1.47
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	219	95.89%	-1.11
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	90.24%	-0.6
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	146	95.21%	-1.46
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	-0.53
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	23	0.00%	-1.53
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2271	0.92%	-0.6
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	298	0.00%	-1.28
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	8:44	-2.45
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	3:31	-1.16
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:43	-0.42
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	91.43%	-2.26
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	565	96.99%	-1.28
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	85	89.41%	-1.13
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%	-1.33
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	560	96.79%	-0.27
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	37	94.59%	-1.1
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	190	0.53%	-0.83
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6259	0.94%	-2.55
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1156	0.17%	0.07
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	1:54	-0.48
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	177	2:43	-1.87
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:16	-0.99
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	198	89.39%	-1.1

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Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	92.00%	-0.71
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	197	90.36%	-1.21
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	-1.26
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	35	0.00%	-1.87
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1514	0.92%	-1.5
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	283	0.35%	-1.82
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	43	3:31	-1.83
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:54	-1.83
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	-1.4
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	124	90.32%	-1.54
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	75.00%	-2.34
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	-1.34
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	84.85%	-1.29
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	90.00%	-1.54
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	25	0.00%	-1.43
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1015	0.59%	-0.57
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	130	0.00%	-1.36
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	2:13	0.13
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%	-0.52
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	220	95.91%	-1.14
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	89.19%	-0.76
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	170	98.24%	-0.23
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	70.00%	-2.55
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	46	0.00%	-1.4
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2256	0.75%	-1
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	385	0.78%	-1.78

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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:49	-0.33
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	3:15	-1.67
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	7:02	-1.77
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	-1.32
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	342	92.98%	-1.75
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	70.83%	-1.95
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	-1.7
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	278	96.76%	0.04
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	75.00%	-1.43
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	22	0.00%	-1.27
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3655	1.75%	-2.44
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	507	0.00%	0.02
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	193	3:30	-1.61
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:54	-1.02
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	-1.88
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	424	93.16%	-1.4
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	56.76%	-3.42
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	-2.92
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	237	89.87%	-1.57
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	36.00%	-4.07
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	84	0.00%	-1.2
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3908	1.05%	-2.07
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	917	0.33%	-1.22
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	123	3:21	-0.32
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:53	-1.05
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	-1.46
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	75	94.67%	-0.91
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	71.43%	-1.27
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	71	97.18%	0.01
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	-0.89
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	21	0.00%	-1.94
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	784	1.02%	-1.67
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	127	0.00%	-1.39
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	25	3:12	-1.89
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:20	-0.57
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	-1.03
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	287	94.77%	-1.58
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	95.45%	-0.92
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	199	93.97%	-1.05
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	100.00%	-0.68
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	39	0.00%	-1.34
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3592	0.89%	-0.66
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	630	0.48%	-1.26
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	97	3:21	-2.21
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	0:56	0.13
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%	-1.2
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	695	93.53%	-1.83
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	98	86.73%	-1.13
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	-1.04
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	393	94.66%	-0.73
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	34	76.47%	-2.58
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	231	0.00%	-0.15
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7212	1.11%	-1.1
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1244	0.16%	-0.33
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:31	-1
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	239	4:30	-1.89

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Qwest 272 Sunset Special Access Measurements  
MARCH 2012

State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	4:30	-1.37
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	128	85.16%	-1.93
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	66.67%	-1.5
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	88.62%	-1.38
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	-3.72
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	34	0.00%	-1.28
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1306	0.92%	-0.37
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	189	0.00%	-1.13
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	3:38	-1.7
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:34	-0.6

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.